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One of the many overlooked aspects of elevator planning and design is the elevator controller. Written specifications and job drawings often do not address the software design built into the controllers. Non-proprietary elevator controls give the end user flexibility and freedoms that are not present with proprietary based elevator controllers.

It is in our professional opinion that non-proprietary equipment makes the most sense for the end-user. This equipment promotes the freedom to competitively price different companies service and repair costs, hold an inventory of basic replacement parts, and allows for the availability for engineering and technical support. FEDERAL ELEVATOR, INC. was founded on the ideals of providing outstanding customer service and the best value for our customers. Non-proprietary equipment is the basis of our installations as it is the only type of equipment that meets values we have built our business around.

End-users who are responsible for managing elevators with proprietary controls have little to no choice when choosing a company to maintain their equipment. Most often, clients are forced to use the installing company for routine and preventive maintenance, thus prohibiting alternate cost-comparisons on service or replacement parts.

Should you have any further questions about the differences between non-proprietary and proprietary equipment please feel free to contact our office at 732-458-5522.

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